

Compatibility Information

- PC Software -

Revision history : See the top page of each chapter

Business Communication Business Unit
Connected Solutions Company
Panasonic Corporation

Table of contents :

1. Operability for Windows OS Page 3

2. Operability for Office Software Page 8

1. Operability for Windows OS

Revision history of this chapter :

- 2012.08.02 PSN/BSBU
- 2012.08.29 Schedule is revised.
- 2012.10.31 Information for phone-related software products is added.
- 2013.1.9 PCMC NS release plan are changed
- 2013.1.15 Update the status
- 2013.1.22 Update the status and add the Compatible mode set page
- 2013.1.25 Update the Phones status. Clarify that the Call Account is not support new OS.
- 2013.3.4 Update the IP-Softphone status
- 2015.11.06 Update for windows 10.
- 2018.5.24 CNS/BCBU Update for Windows Server 2012 R2 and Windows Server 2016.
- 2020.5.18 Operability for Windows OS
 - Deleted "Windows 7" and "Windows Server 2008"
 - Added "*Windows Server 2019*"
 - Changed name of UC Pro -> UC Pro 2
 - Changed Yes -> N/A in [UC Pro 2 Server]/[CA Server] x Windows 10/8.1
 - Deleted Appendix1-3 pages
 - Moved "C#SDK" from Page 4 to Page 7

1. Operability for Windows OS

* = Only GUI mode is supported

Software name	Windows 10 (64)	Windows 10 (32)	Windows 8.1 (64)	Windows 8.1 (32)	<i>Windows Server 2019*</i>	<i>Windows Server 2016*</i>	<i>Windows Server 2012 R2*</i>	<i>Windows Server 2012*</i>
UC Pro 2 Client	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
UC Pro 2 Server	N/A	N/A	N/A	N/A	Yes	Yes	Yes	Yes
CA Client (Communication Assistant Client)	Yes	Yes	Yes	Yes	Thin Client	Thin Client	Thin Client	Thin Client
CA Server (Communication Assistant Server)	N/A	N/A	N/A	N/A	Yes	Yes	Yes	Yes
CSTA Multiplexer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3rd Party TSP	LAN Only	LAN Only	LAN Only	Yes	LAN Only	LAN Only	LAN Only	LAN Only
IP Softphone	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
UM IMAP Session Controller	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
FAX Driver	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A

1. Operability for Windows OS

Software name	Windows 10 (64)	Windows 10 (32)	Windows 8.1 (64)	Windows 8.1 (32)	<i>Windows Server 2019</i>	<i>Windows Server 2016</i>	<i>Windows Server 2012 R2</i>	<i>Windows Server 2012</i>
NSX Maintenance Console (Including offline WebMC and Bulk Administration Tool)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
NS Unified Web Maintenance Console (including offline mode)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Unified PC Programming Software (PCMC) For TDA/TDE/NCP	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
PC Programming software (PCMC) For TVM/TVA	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
USB Driver (KX-TE Series TA824, TVM TVA Series)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Voice Mail converter (Audio File Extraction Tool)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
PC Programming Software (PCMC) For analog PBX	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A

1. Operability for Windows OS (Phones)

Software name	Windows 10 (64)	Windows 10 (32)	Windows 8.1 (32)	Windows 8.1 (64)	<i>Windows Server 2019</i>	<i>Windows Server 2016</i>	<i>Windows Server 2012 R2</i>	<i>Windows Server 2012</i>
Embedded Web IF (UT)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Embedded Web IF (UDS)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Embedded Web IF (TGP)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Embedded Web IF (HDV)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
PC Tool (UDS)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A
Conferencing Phone Manager (NT700)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A

1. Operability for Windows OS (Not support)

Software not supported on Windows 8.1 or later and Windows Server 2012 or later

Software name	Windows 10 (64)	Windows 10 (32)	Windows 8.1 (64)	Windows 8.1 (32)	<i>Windows Server 2019</i>	<i>Windows Server 2016</i>	<i>Windows Server 2012 R2</i>	<i>Windows Server 2012</i>
PA Client	NO	NO	NO	NO	NO	NO	NO	NO
PA Server	NO	NO	NO	NO	NO	NO	NO	NO
Call Accounting	NO	NO	NO	NO	NO	NO	NO	NO
NCV200 Client	NO	NO	NO	NO	NO	NO	NO	NO
PMS Interface Software	NO	NO	NO	NO	NO	NO	NO	NO
PC Console	NO	NO	NO	NO	NO	NO	NO	NO
PC Phone / PC Phone Light	NO	NO	NO	NO	NO	NO	NO	NO
1 st party TSP	NO	NO	NO	NO	NO	NO	NO	NO
C#SDK	NO	NO	NO	NO	NO	NO	NO	NO

2. Operability for Office Software

Revision history of this chapter :

2019.5.24 CNS/BCBU

2. Operability for Office Software

Function : UC Pro 2 Cooperation with Microsoft® Outlook®

- Joint data usage
- Outlook® user interface toolbar

Software name	Microsoft® Outlook® 2010	Microsoft® Outlook® 2013	Microsoft® Outlook® 2016	Microsoft® Outlook® 2019
UC Pro 2 - Client	Yes	Yes	Yes	Yes

Function : CA Outlook® toolbar

Software name	Microsoft® Outlook® 2010	Microsoft® Outlook® 2013	Microsoft® Outlook® 2016	Microsoft® Outlook® 2019
CA (Communication Assistant) - Client Version 4.3.3.12 or later	Yes	Yes	Yes	Yes

Note:

The office software (including Microsoft® Outlook®) used to verify the operation has the latest service pack as of April 2019.

Trademarks

Microsoft, Outlook, Office 365, Windows and Windows Server are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

All other trademarks identified herein are the property of their respective owners.